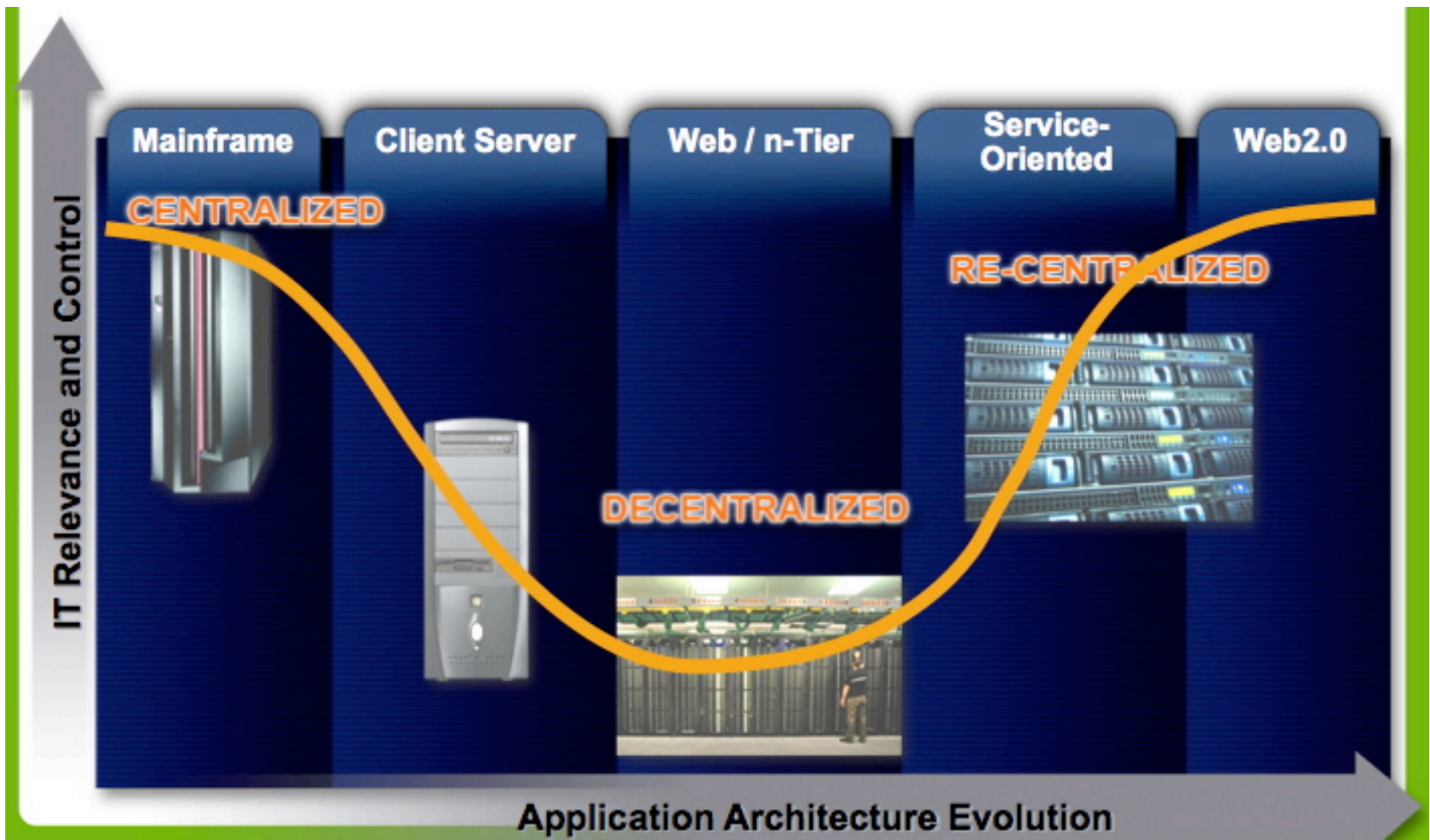


# Introduction to Virtualization

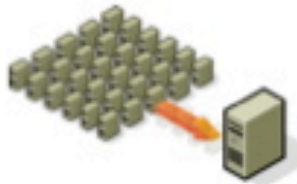
Paul A. Strassmann  
George Mason University  
October 29, 2008, 7:20 to 10:00 PM

## Data Center Transformation



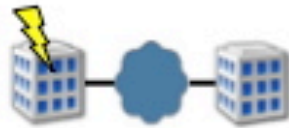
## Scope of Virtualization Services

### Server Consolidation



*Reduce CapEx / OpEx*

### High Availability Disaster Recovery



*Business Continuity Compliance*

### Infrastructure Optimization



*Predictive Resource Planning*

### Infrastructure Automation



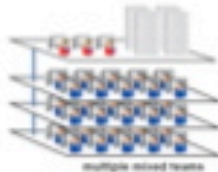
*Service Catalogs & Compliance*

### Client Virtualization



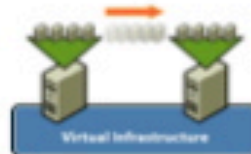
*Mobility & Security*

### Software Lifecycle Mgt



*Reduce Time to Market /*

### Intelligent Infrastructure



*On-Demand Resources*

### Secured Computing



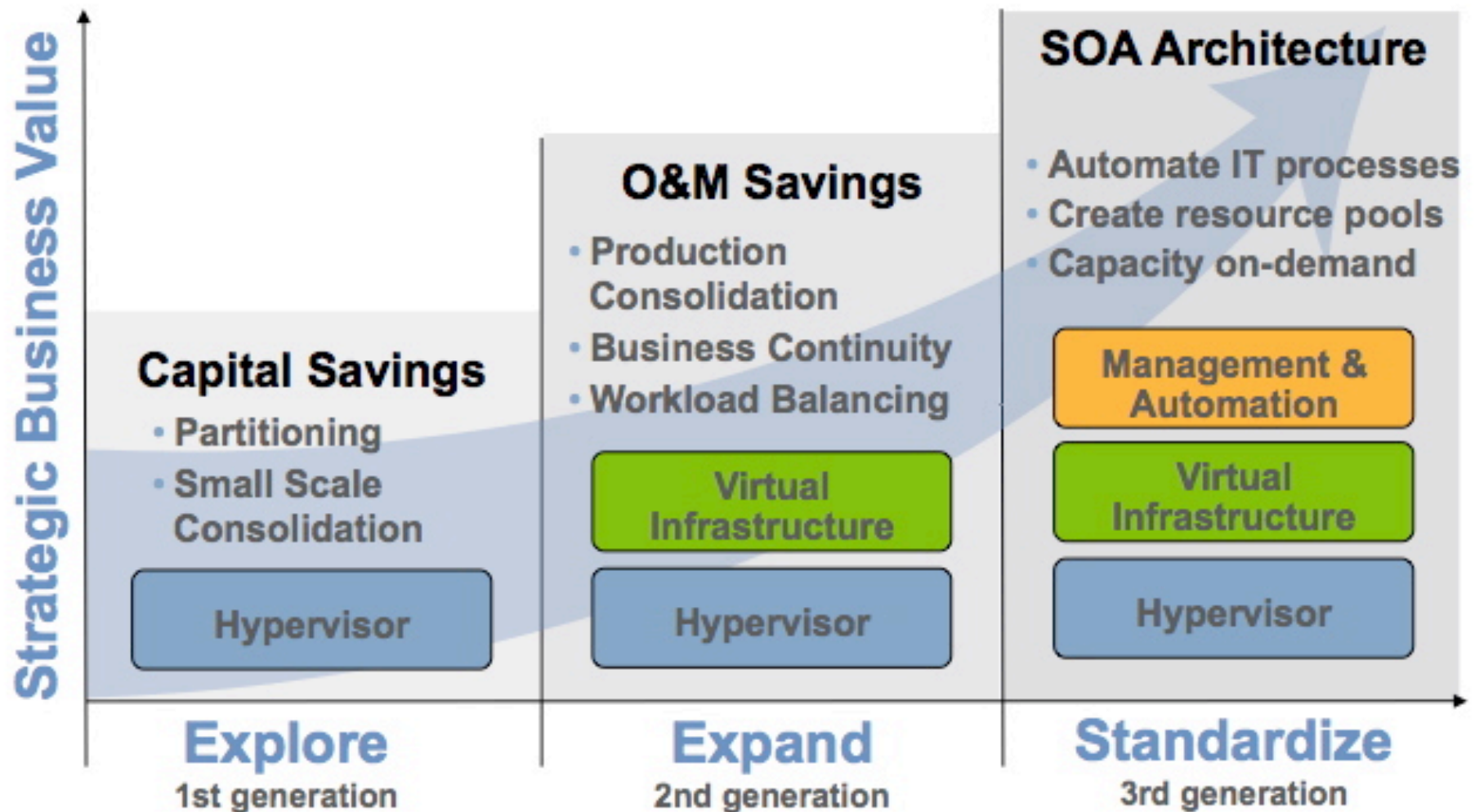
*Virtualization Security*

### Applications



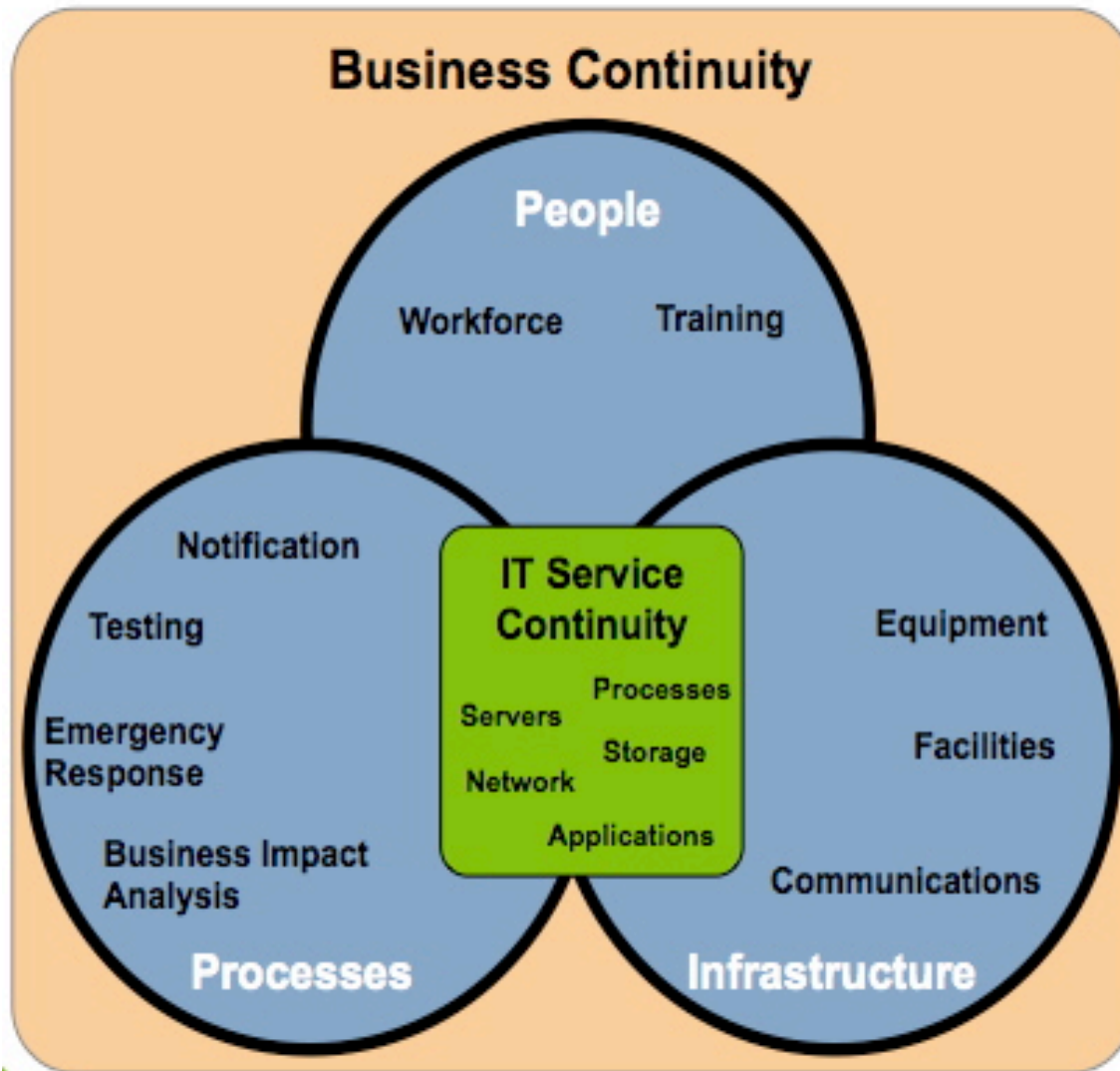
*Ready to Run Applications*

## Virtualization Evolution





## Business Continuity is the Objective



**IT Service Continuity is a key element in the broader business continuity framework**

**IT Service Continuity = preventing and minimizing disruption from IT outages**

**Resiliency**

**Reliability**

**Manageability**

## *How to Understand the Virtualization Development*

- Virtualization is an industry-changing movement that will touches all aspects of IT infrastructure and drive new levels of flexibility and dynamism in IT.
- Virtualization is addressing the process and operational issues around deploying and managing a large-scale virtual environment.

Part I

# Virtualization Concepts

## The Existing Role of the Operating System

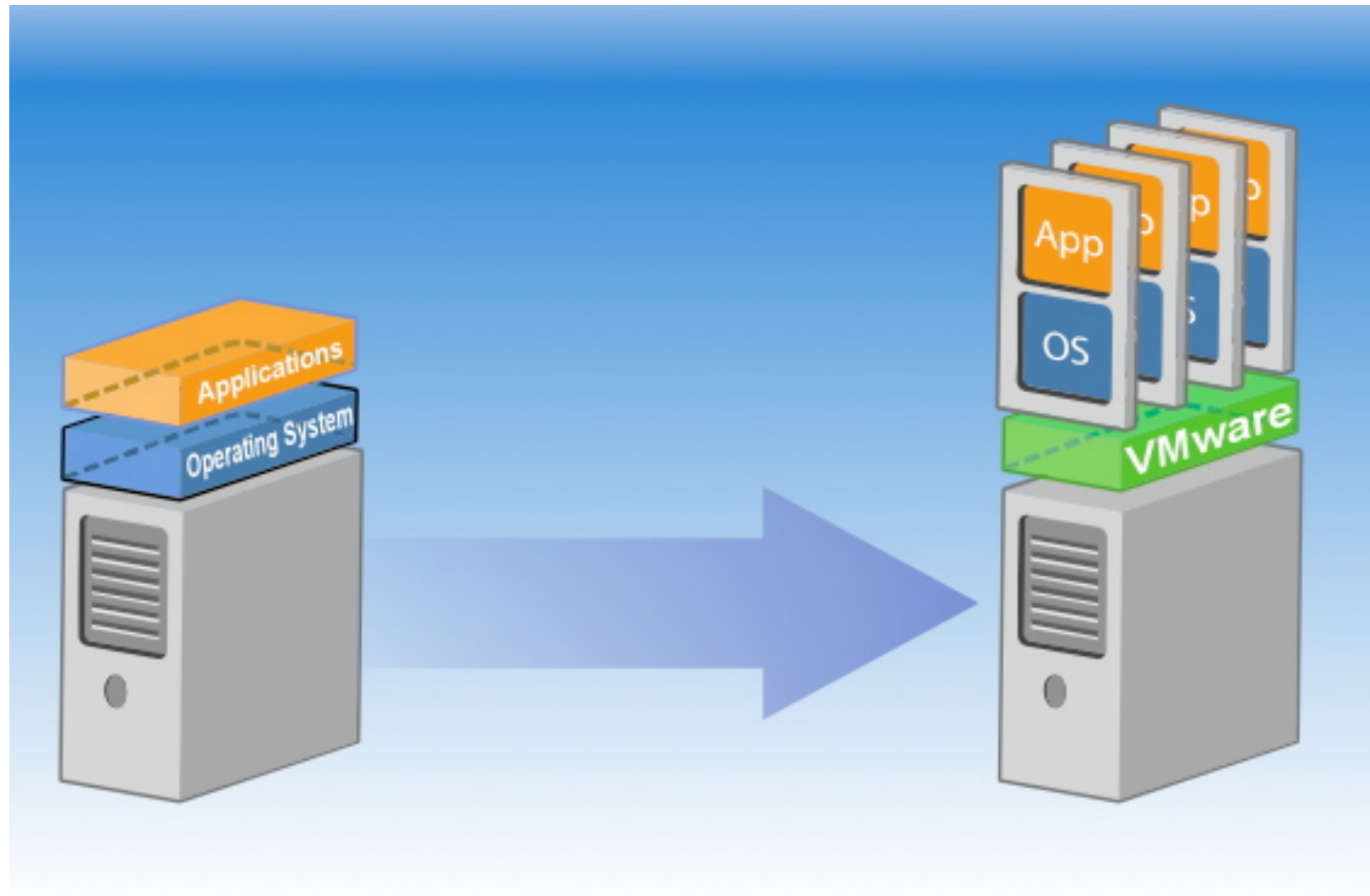




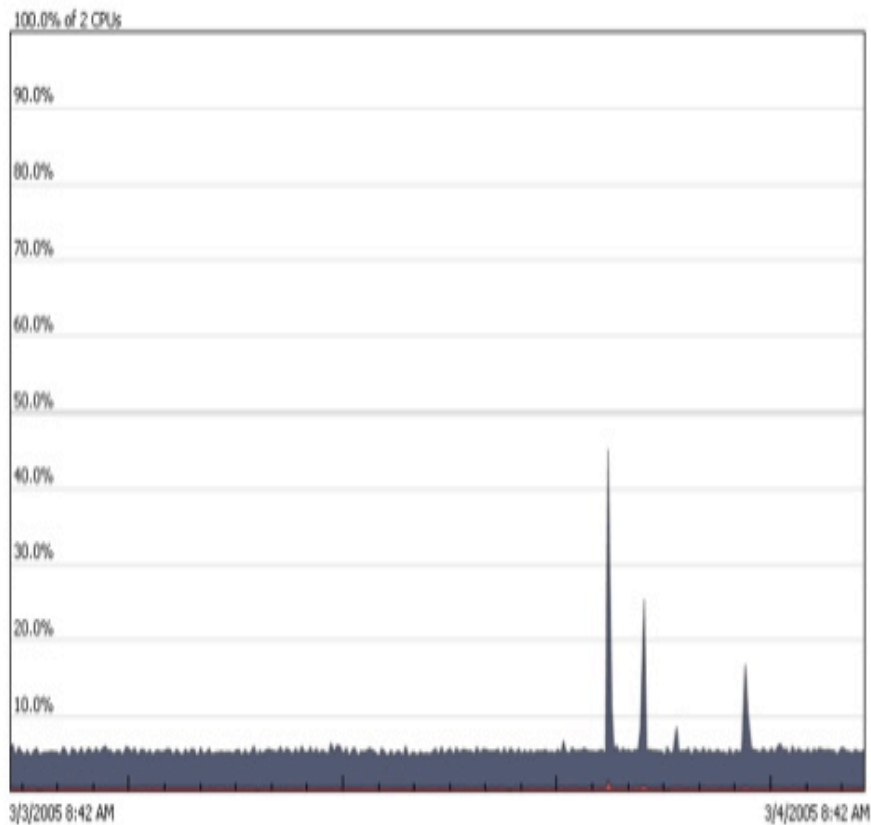
Virtualization is Based on Insertion of a Hypervisor on Top of Hardware



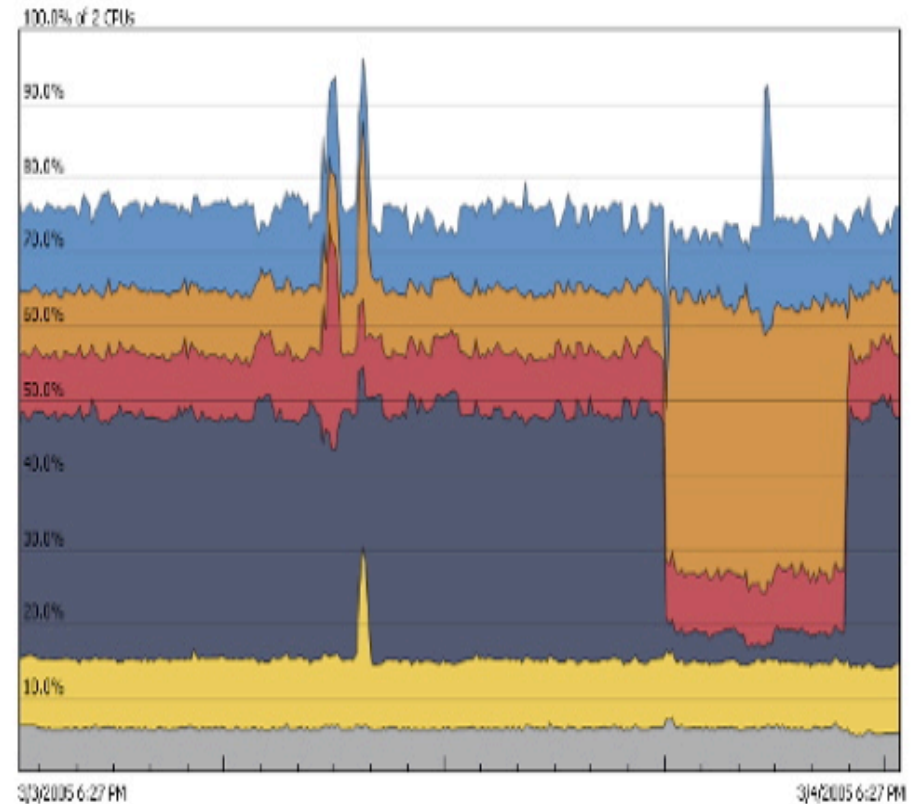
## Virtualization Allows Transformation of a Server for Multiple Applications



## Capacity Utilization: Stand-Alone vs. Virtualized Servers

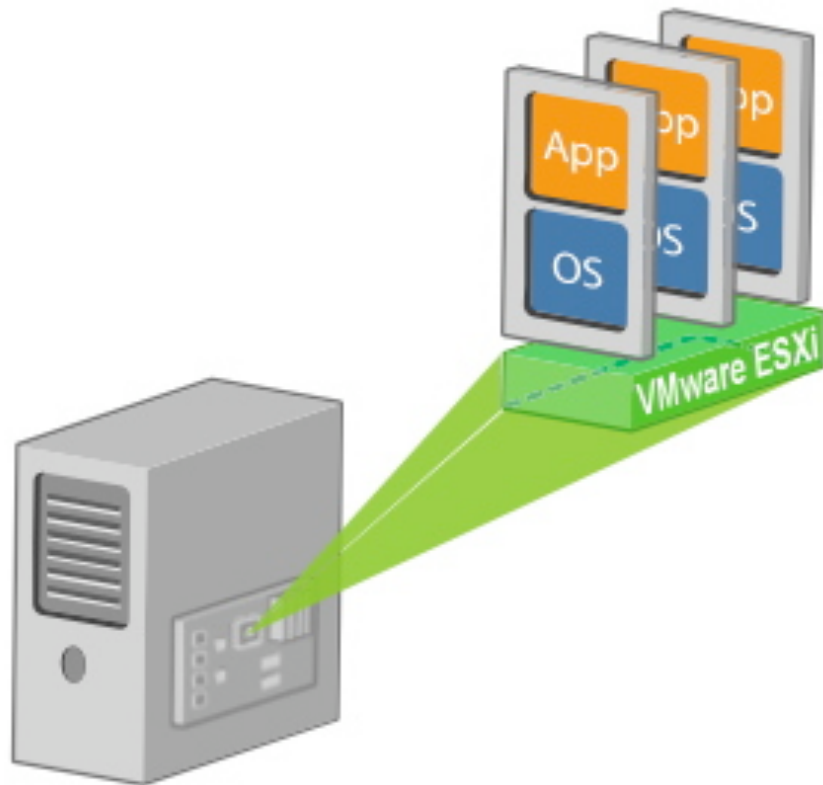


**Dedicated Application**



**Virtualized Applications**

## Hypervisor Installs Immediately – Supports Desktops and Laptops



**32MB footprint:  
Increased security  
and reliability**

**No installation:  
From server boot to  
running VMs in minutes**

**DELL NEC**



**IBM**

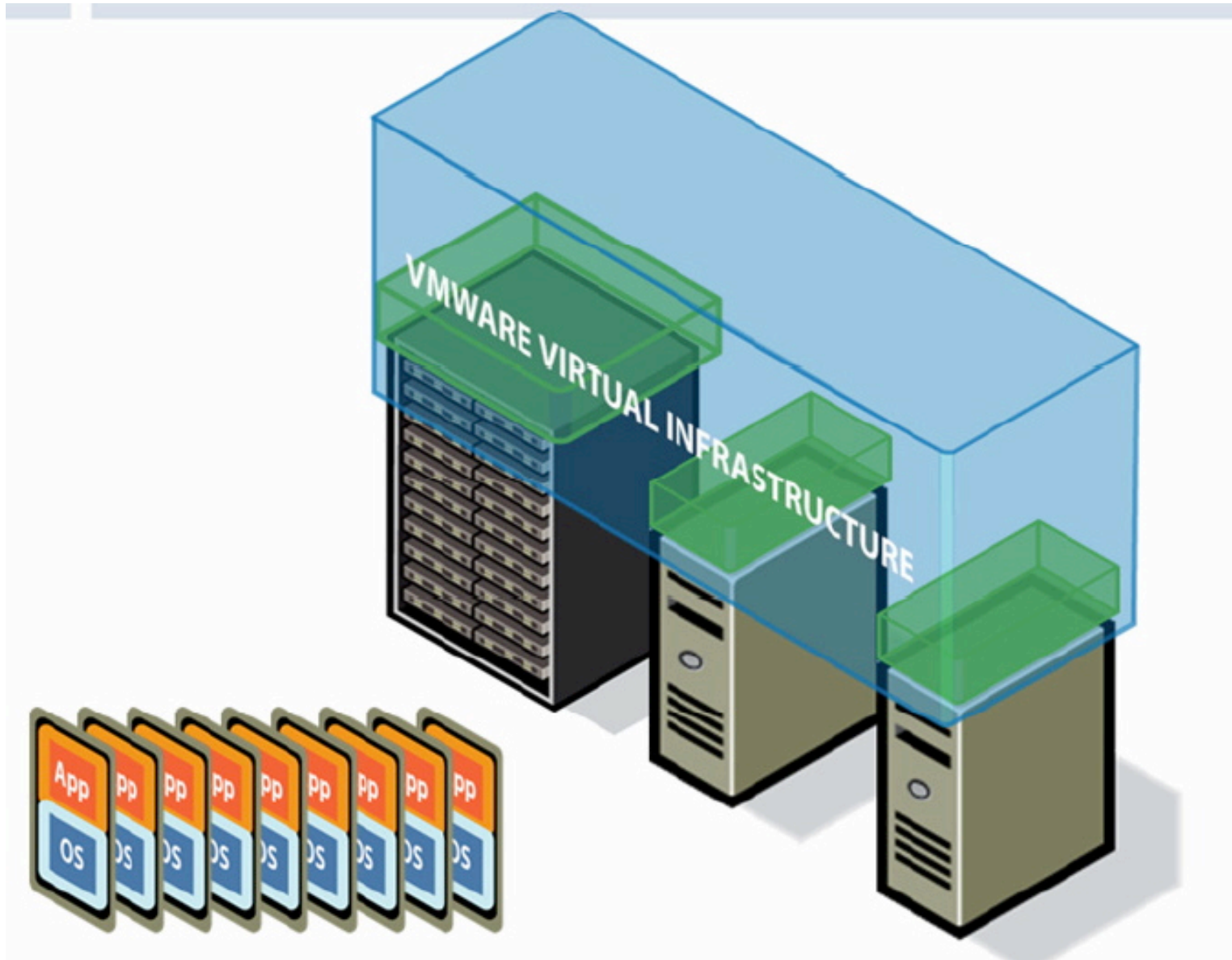
**FUJITSU**

**FUJITSU  
COMPUTERS  
SIEMENS**

## *Virtual Machines Run on Any Hardware Configuration*

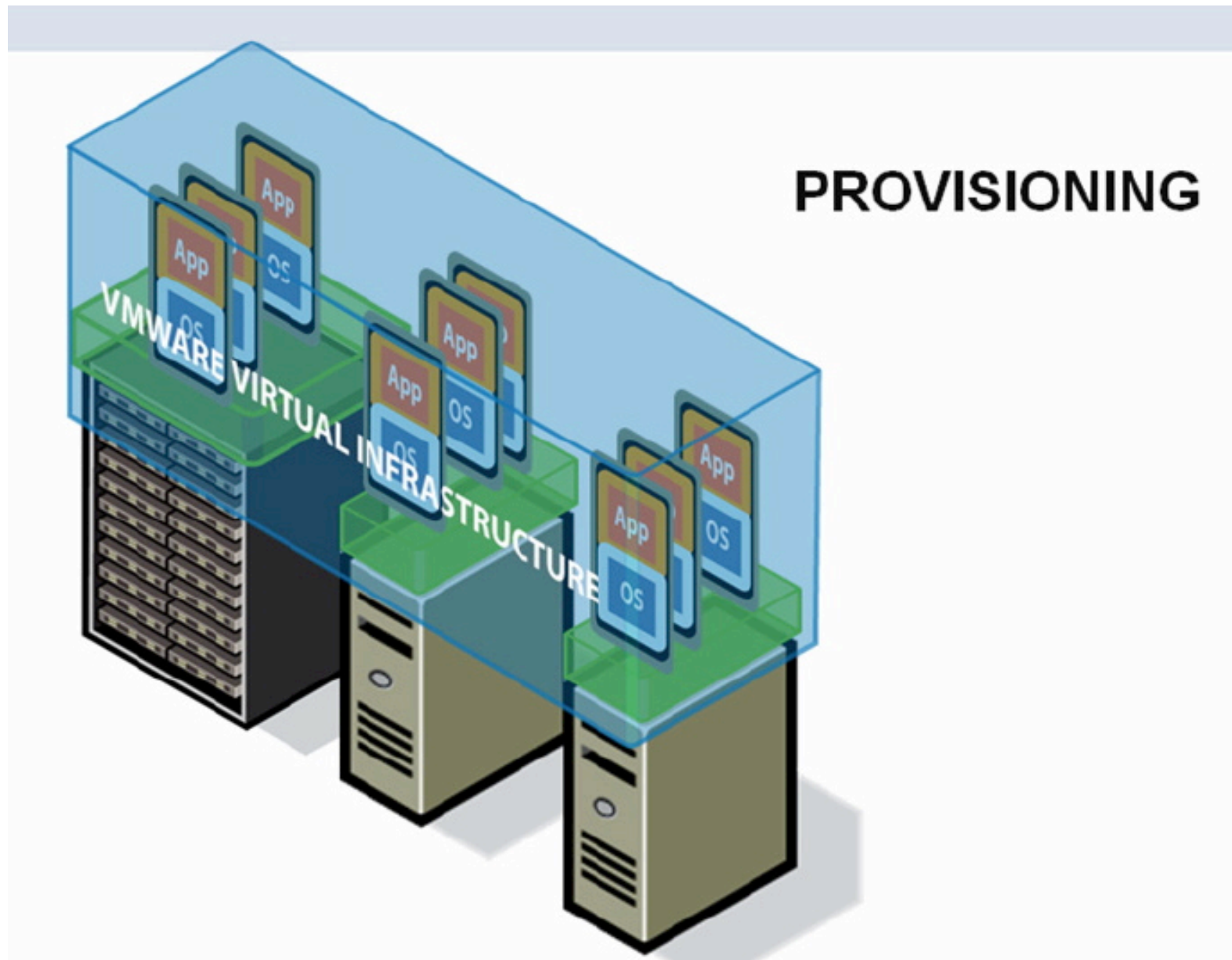


## Virtual Machines Can Run on a Shared Infrastructure



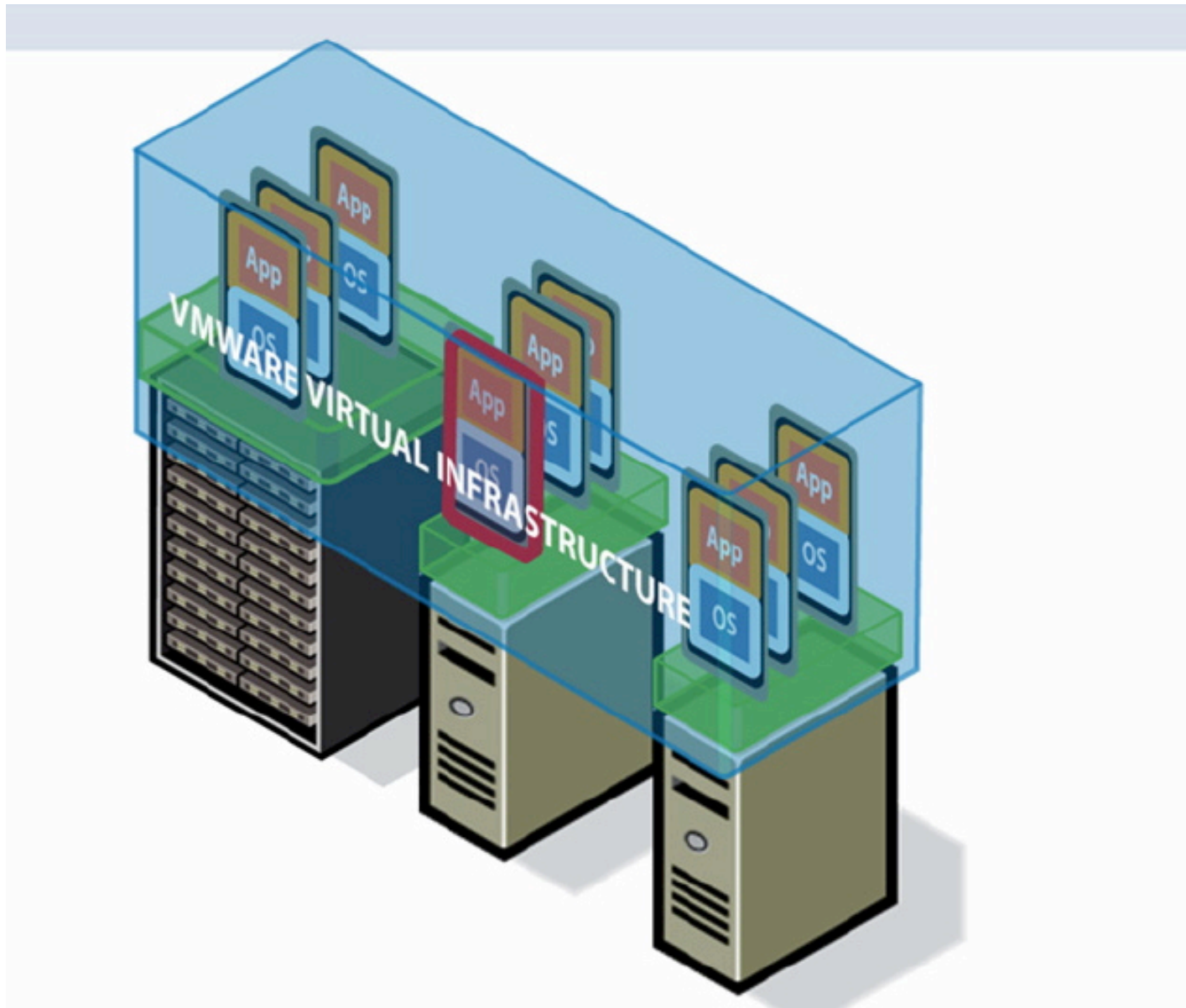


## A Single Software Can Span Different Hardware Components





## Virtualization Allows Moving Applications Without Service Interruption

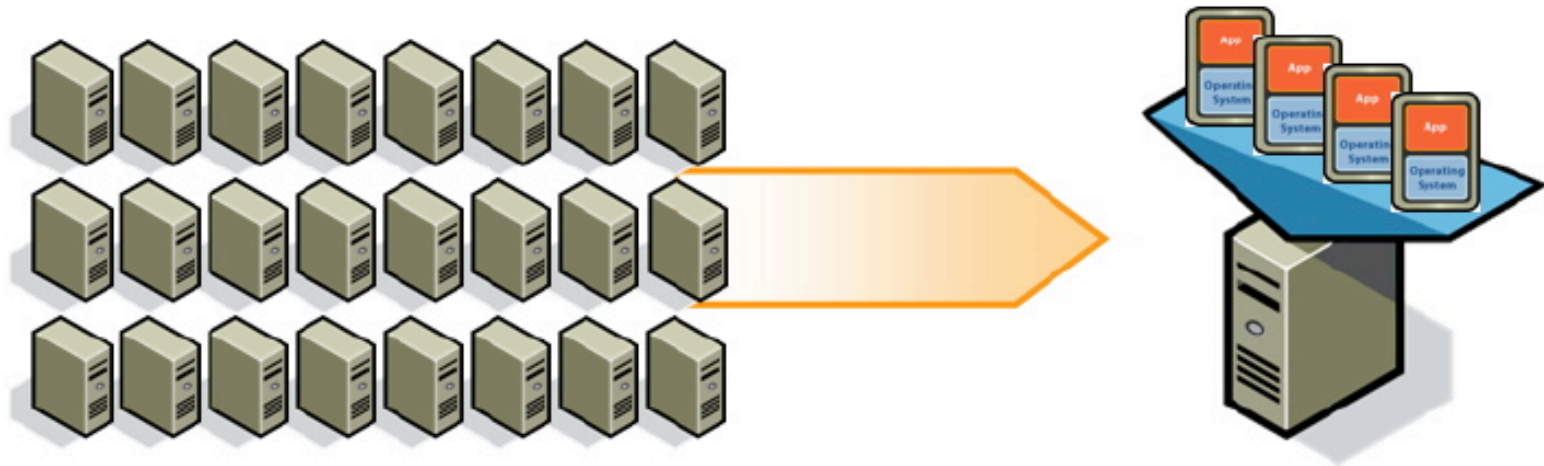


## Advantages of Virtualization

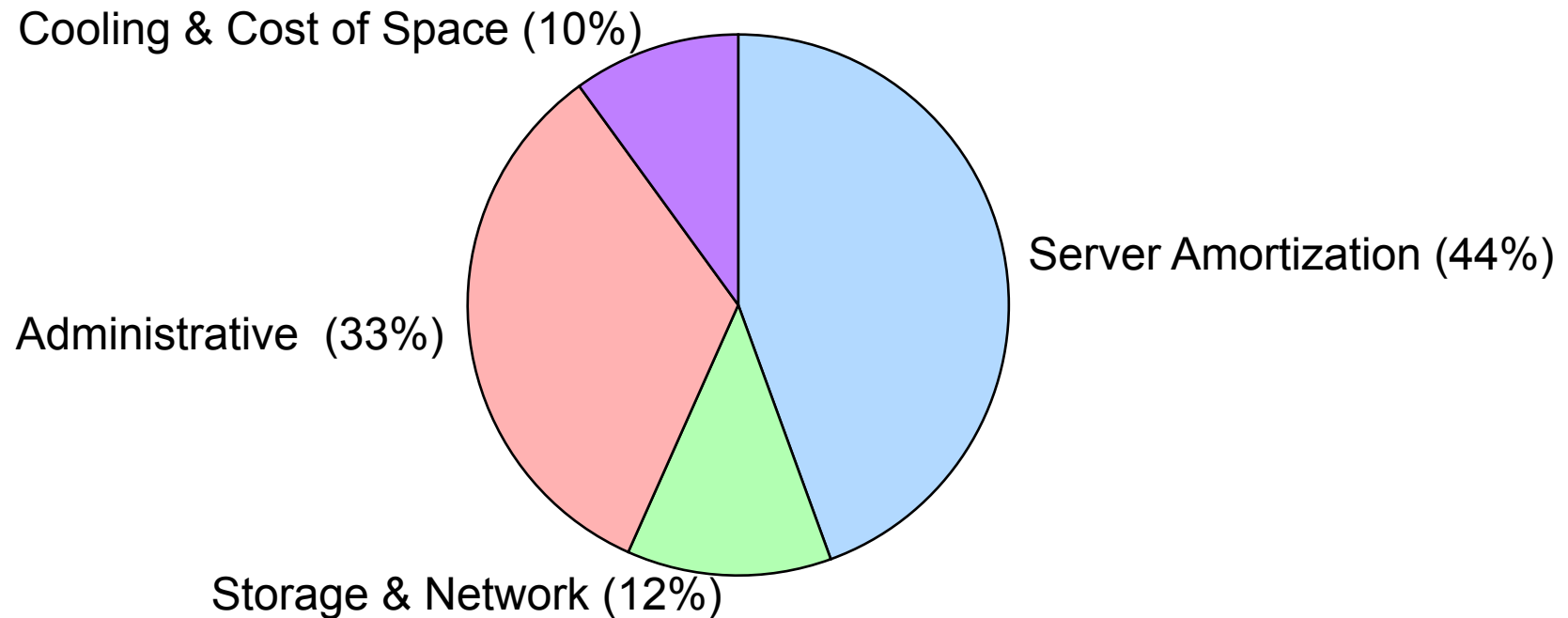
- Zero downtime maintenance
- Freedom from vendor-imposed upgrade cycles
- Instant provisioning
- Pooling hardware resource
- Virtual hardware supports legacy operating systems efficiently
- Dynamic resource sharing
- Security and fault isolation
- Business continuity, backups, and automated restoration

## Example of the Impact of Virtualization

	<u>Before</u>	<u>After</u>
<b>Servers</b>	> 1,000	> 50
<b>Storage</b>	> Direct attach	> Tiered SAN and NAS
<b>Network</b>	> 3000 cables/ports	> 300 cables/ports
<b>Facilities</b>	> 200 racks > 400 power whips	> 10 racks > 20 power whips



*Labor Costs are 1/3 of the Costs of a Server*



## Operations Require One Staff per 200-400 Virtual Machines

### Before

**From 20–40 hrs to  
build a server and  
re-load application...**

- Build and configure hardware
- Load operating system
- Load configuration tools (Backup, Resource Kit, Monitoring, etc...)
- Assign 2 IP addresses
- Build 3 network connections, copper or fiber
- Turn over to applications team to re-load and re-configure software
- Test applications
- Coordinate outage/data migration

### After

**...To 15–30 min to  
copy a virtual machine  
and restart**



**333 servers replaced  
per year = ~ 10,000  
man/hrs saved**

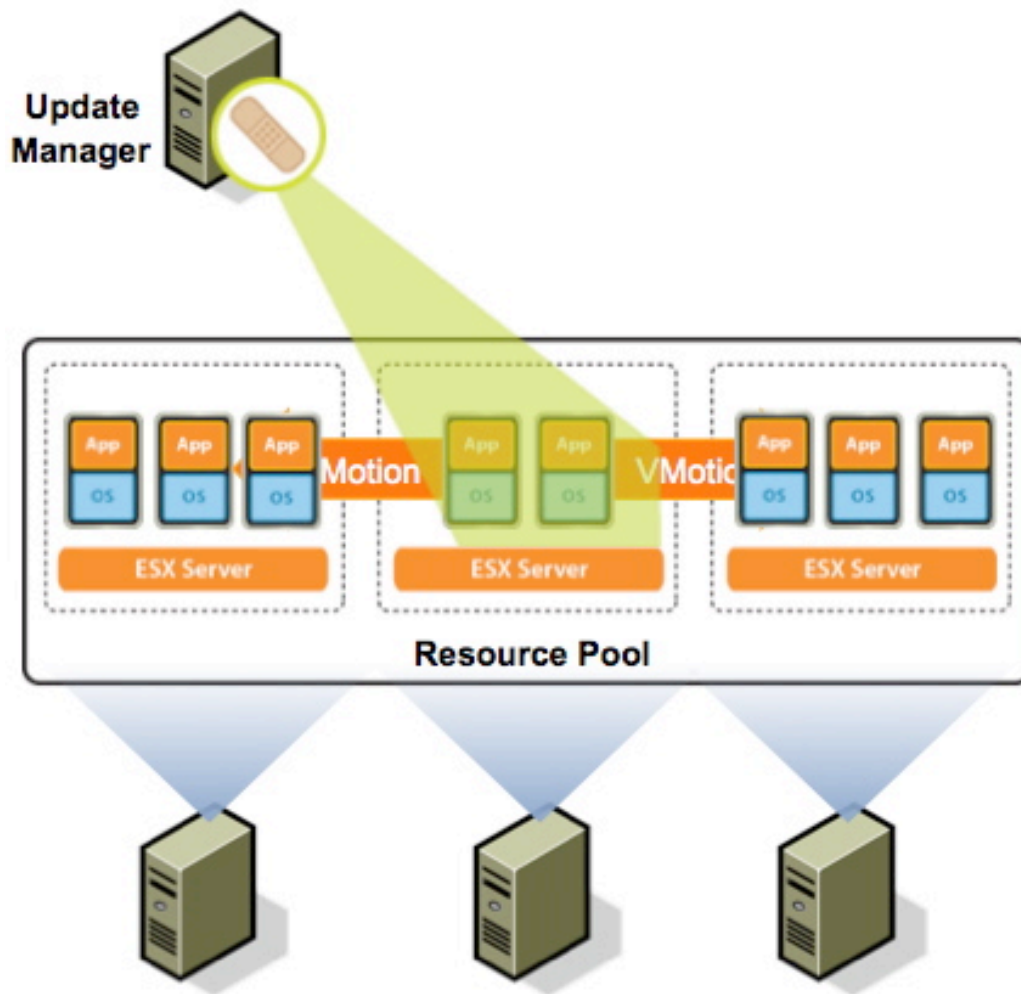
Note: Without virtualization one staff can handle up to 30 servers.

## Examples of Productivity Using Virtualization

	BEFORE	AFTER
<b>Instant Provisioning</b>	> 4-6 weeks	> Fully automated to days
<b>Live Migration</b>	> Hardware maintenance window; app migration takes days/weeks	> No maintenance window or planned downtime; migrate app in seconds
<b>Patch Management</b>	> Patch each host manually with downtime	> Automated patching with no downtime
<b>Disaster Recovery</b>	> Weekend testing, uncertain restore	> Automated testing during day, quick/reliable restore
<b>Service Delivery</b>	> Slow, error-prone development / testing > Iterative, error-prone release management	> Automated self-service development / testing > Push-button, precise release management



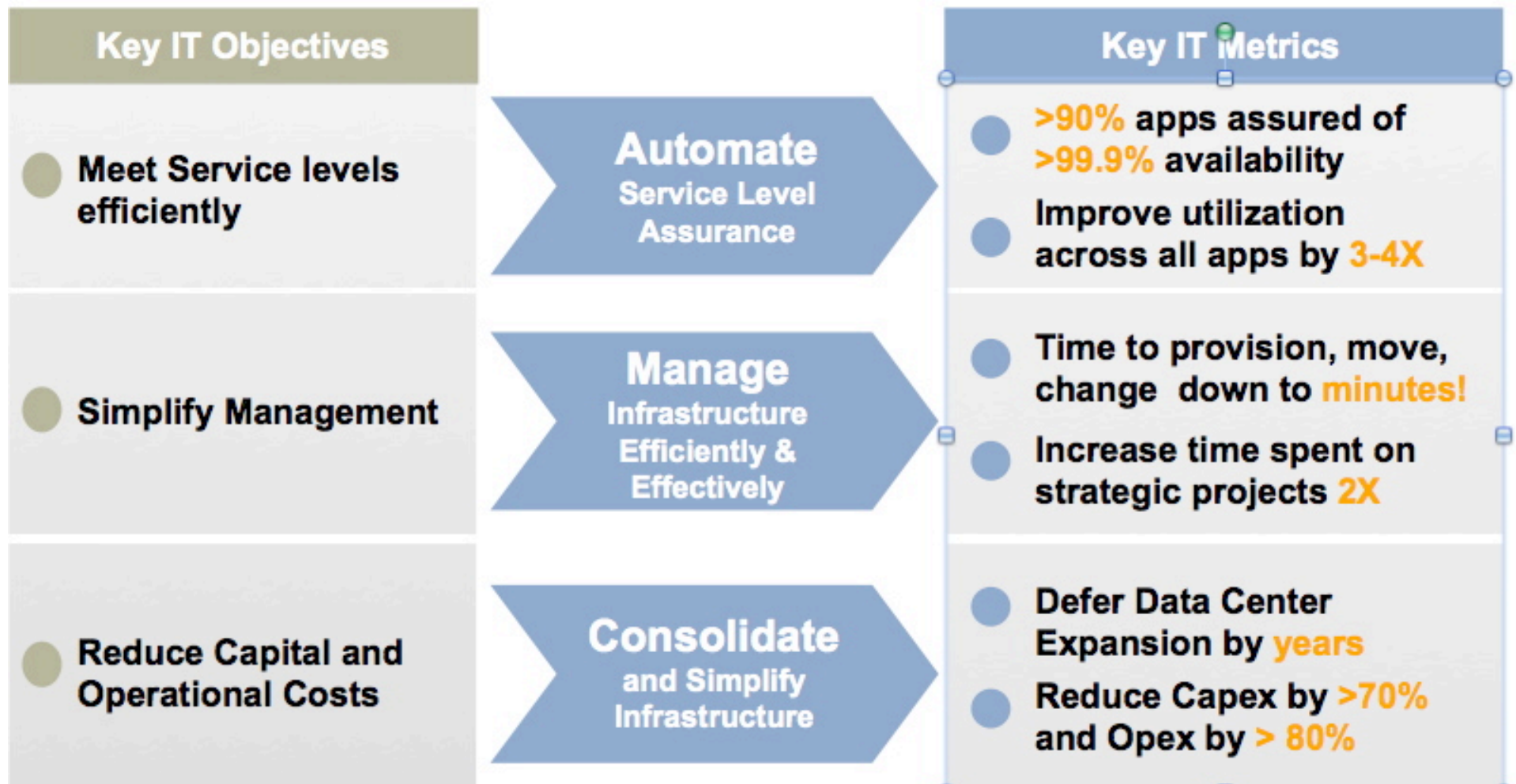
## Non-Disruptive Automated Patch Management



- > Automates patching of hosts and virtual machines with NO DOWNTIME
  - Scans and remedies online and offline virtual machines
  - Snapshots virtual machines prior to patching and allows rollback to snapshot
- > Patches entire clusters
  - Each host enters maintenance mode, one at a time
  - Entirely automated – no intervention required



## Transforming Costs, Efficiency and Availability



## Impact of Virtualization

### **Hard cost savings**

- > 70-80% reduction in data center space, power infrastructure
- > \$8M cumulative savings since 2003

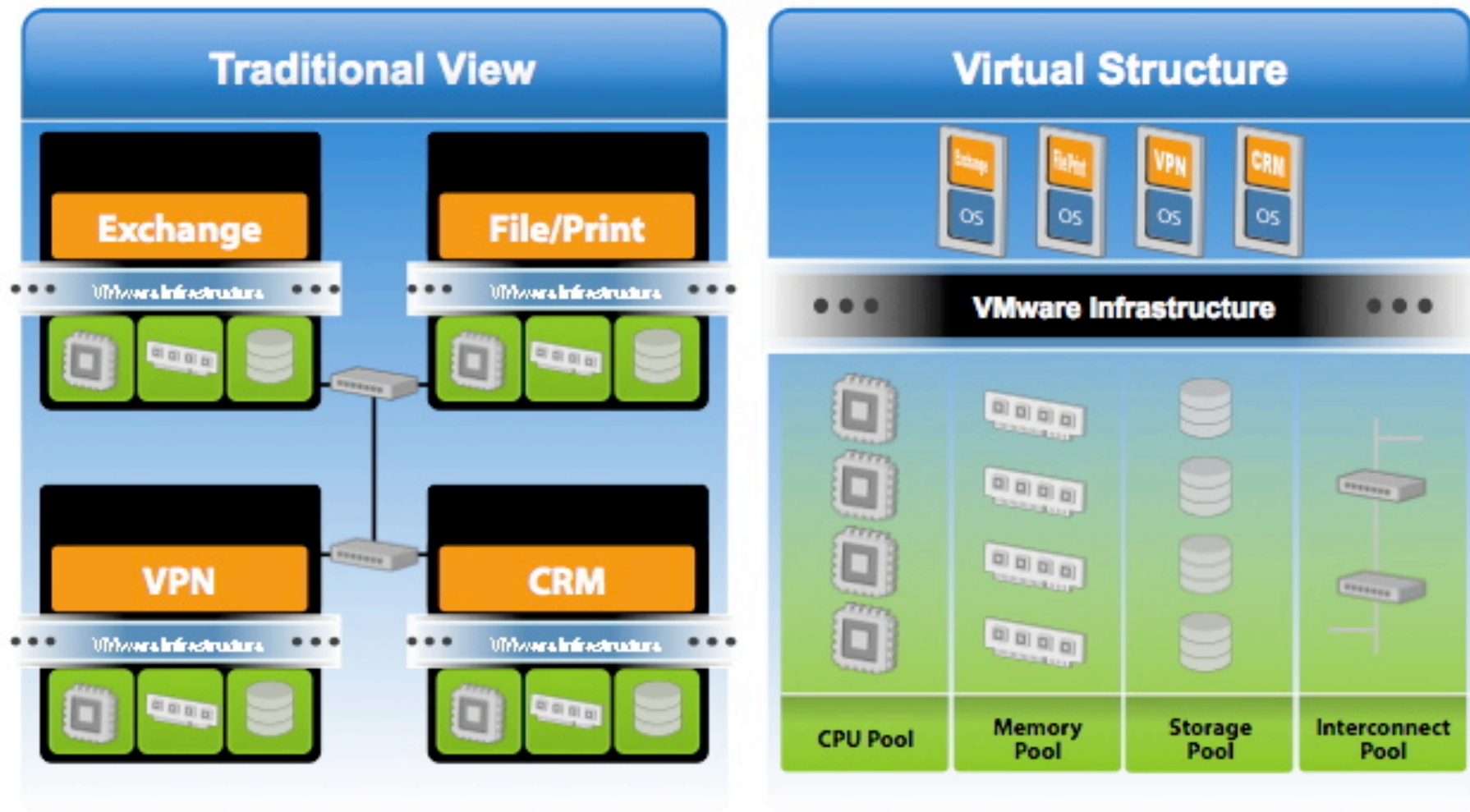
### **Operational efficiency**

- > Server rebuild and application load went from 20-40 hrs => 15-30 min
- > 10,000 man hours saved per year

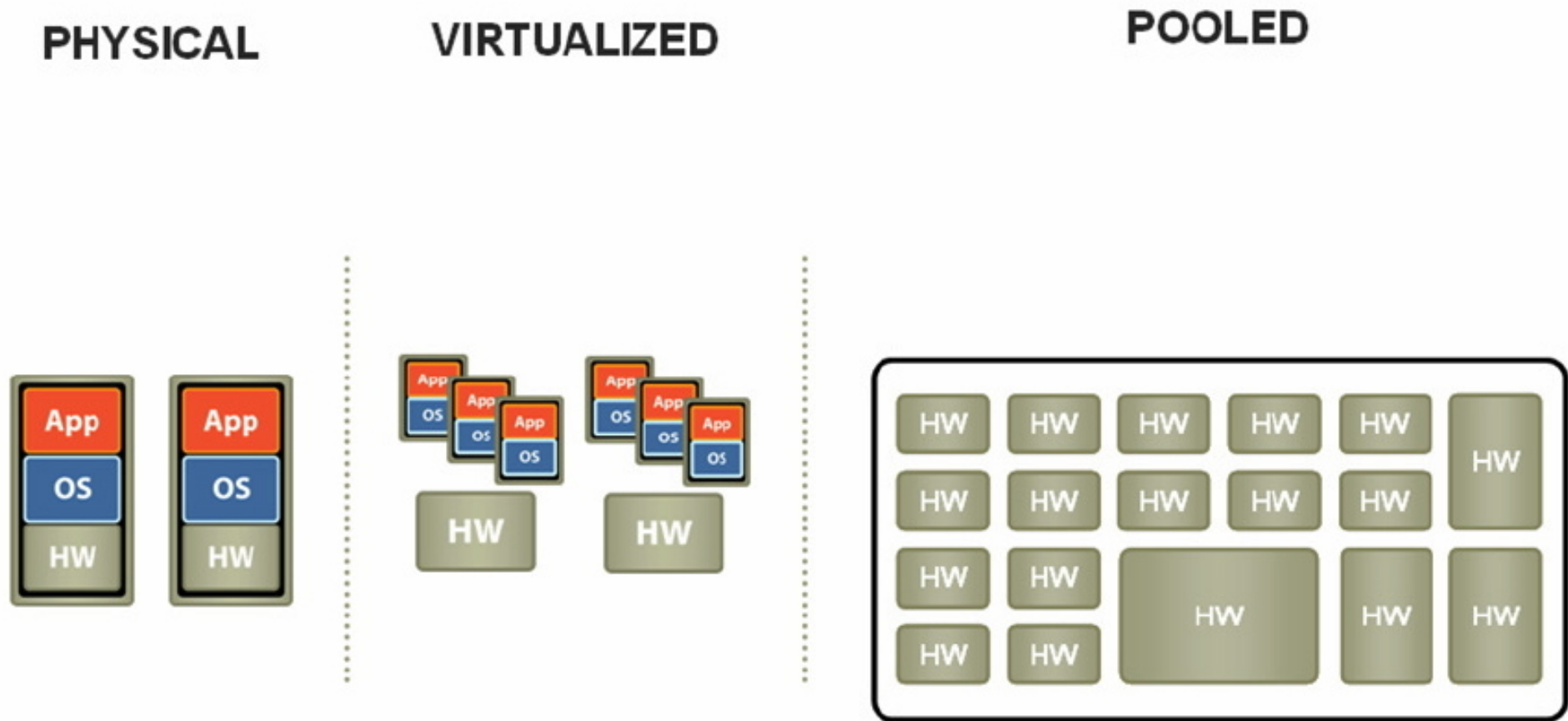
## Part II

# Deploying Virtualization

## From Dedicated Processing to Pooled Processing



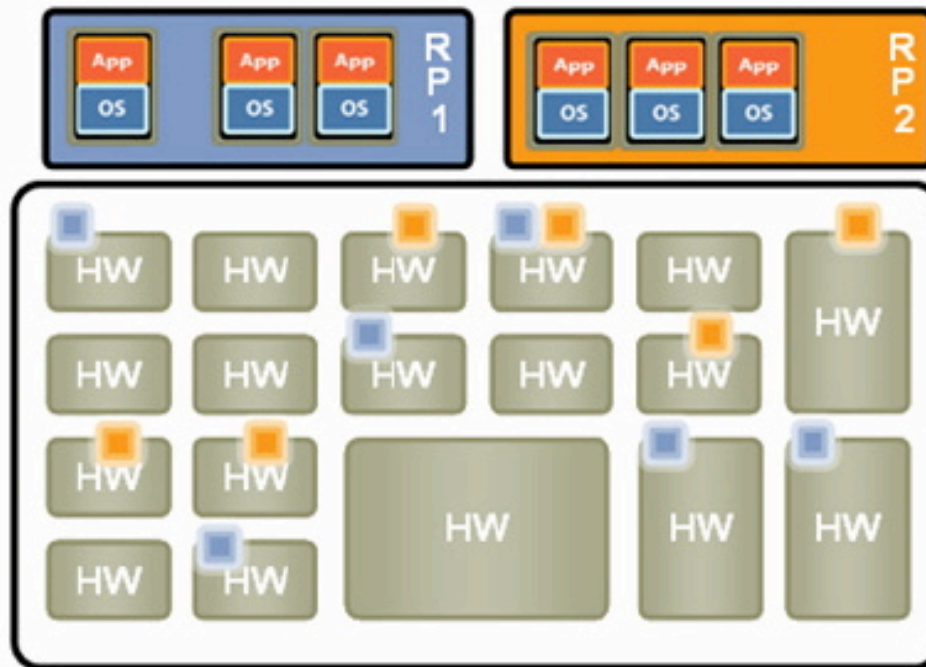
## Pooling of Hardware for Shared Capacity Performance



### INDUSTRY FIRSTS:

- > Logical Resource Pooling (RP)
- > Distributed Resource Scheduler (DRS)

## Logical Resource Pooling and Distributed Resource Scheduling

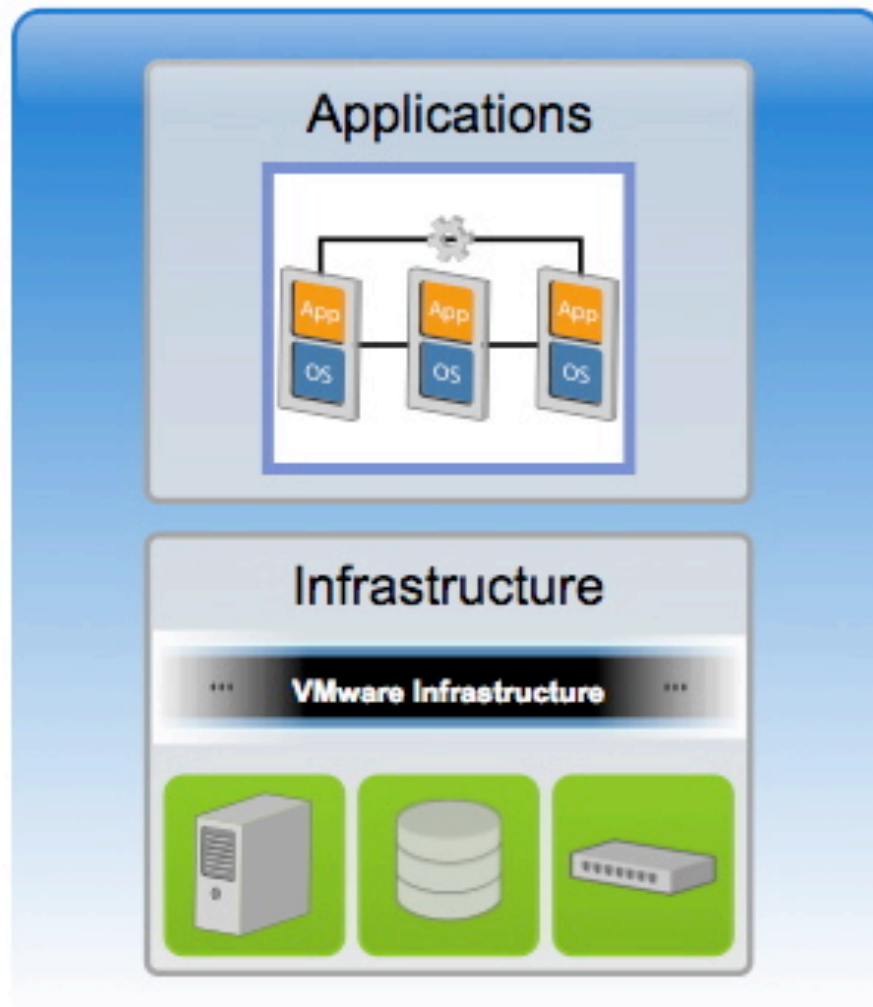


### INDUSTRY FIRSTS:

- > Logical Resource Pooling (RP)
- > Distributed Resource Scheduler (DRS)



## Where to Run Your Application?



### Best place to run your applications

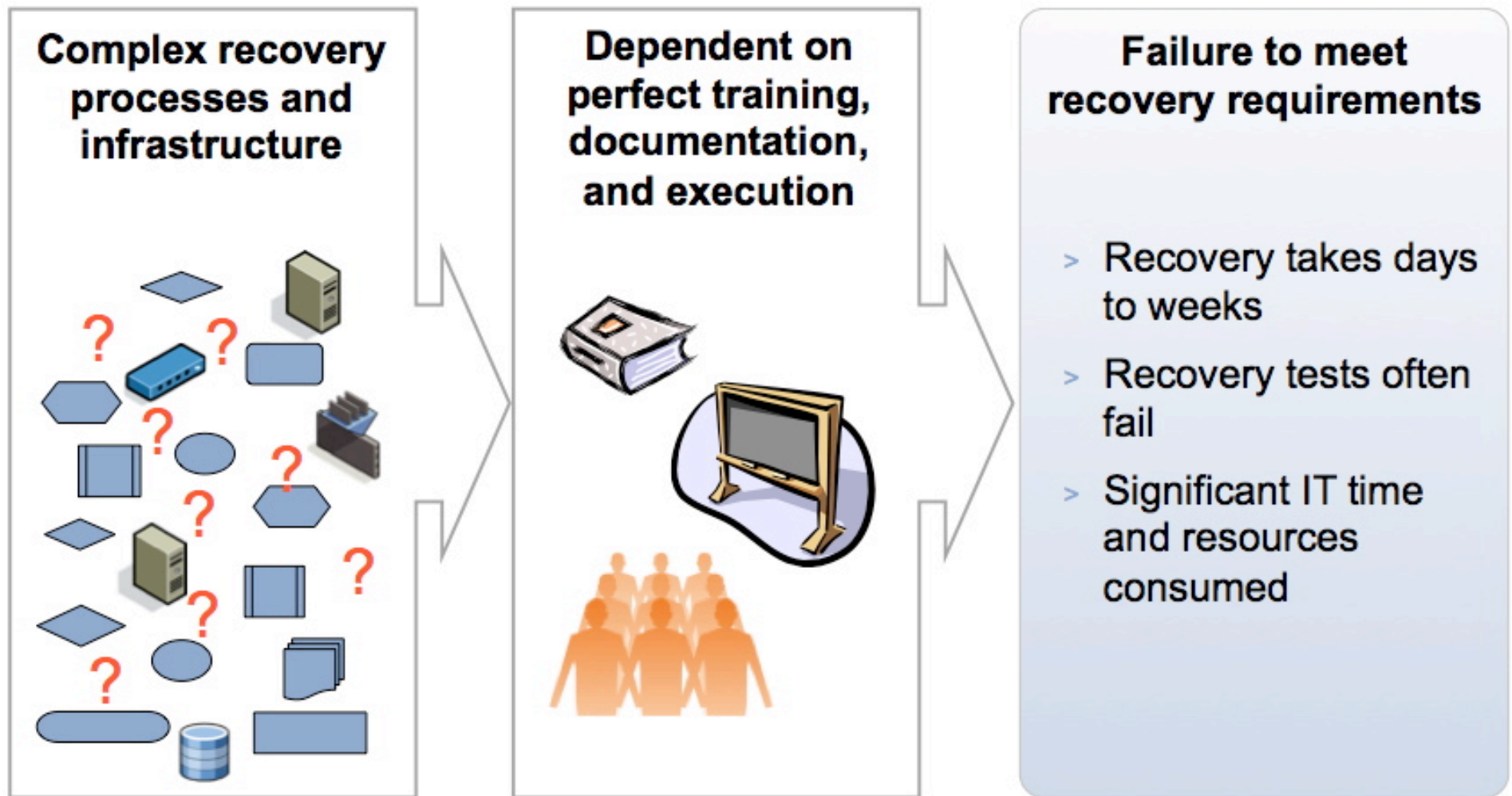
- > Guarantee application performance
- > Fast recovery from hardware or software failure
- > Security threats detected and eliminated
- > Application delivery is automated



### Part III - Continuity

# Business Continuity

## Challenges of Traditional Disaster Recovery



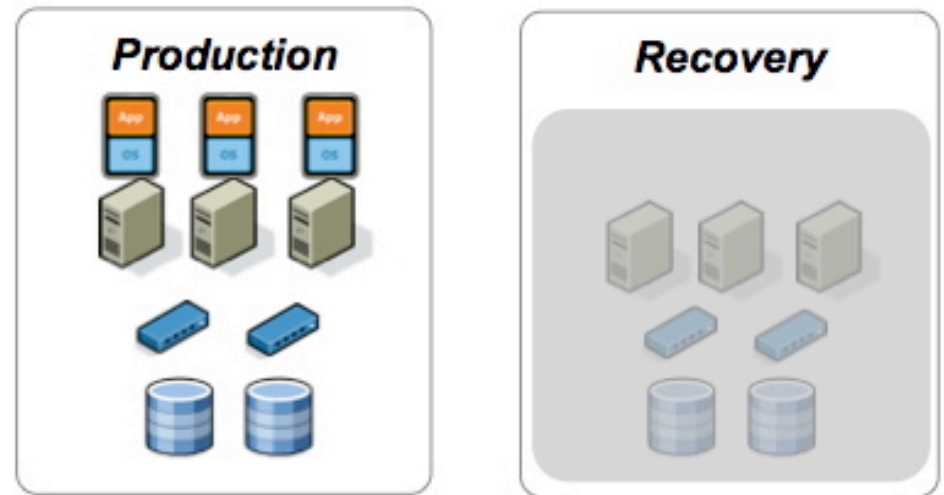
## Infrastructure Challenges of Traditional Recovery

**Fastest, most reliable recovery requires duplicating infrastructure**

- > Same servers, same network configuration, etc.
- > Requires ongoing management

**Idle infrastructure at recovery site**

- > Difficult to share
- > Time-consuming to repurpose

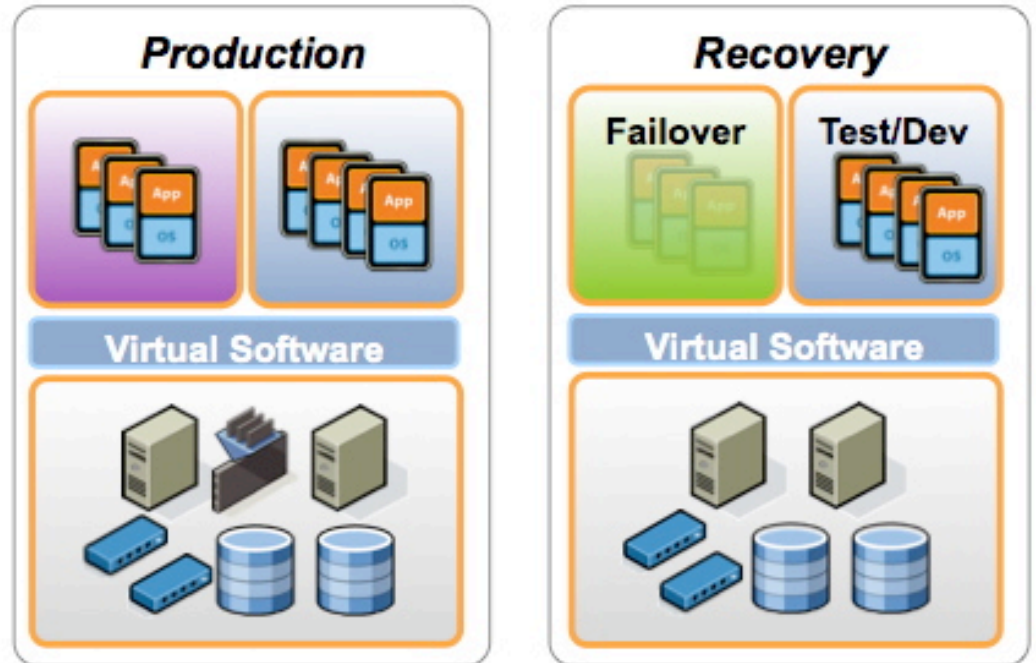


**Organizations spend significant time and money on recovery infrastructure that is rarely used**

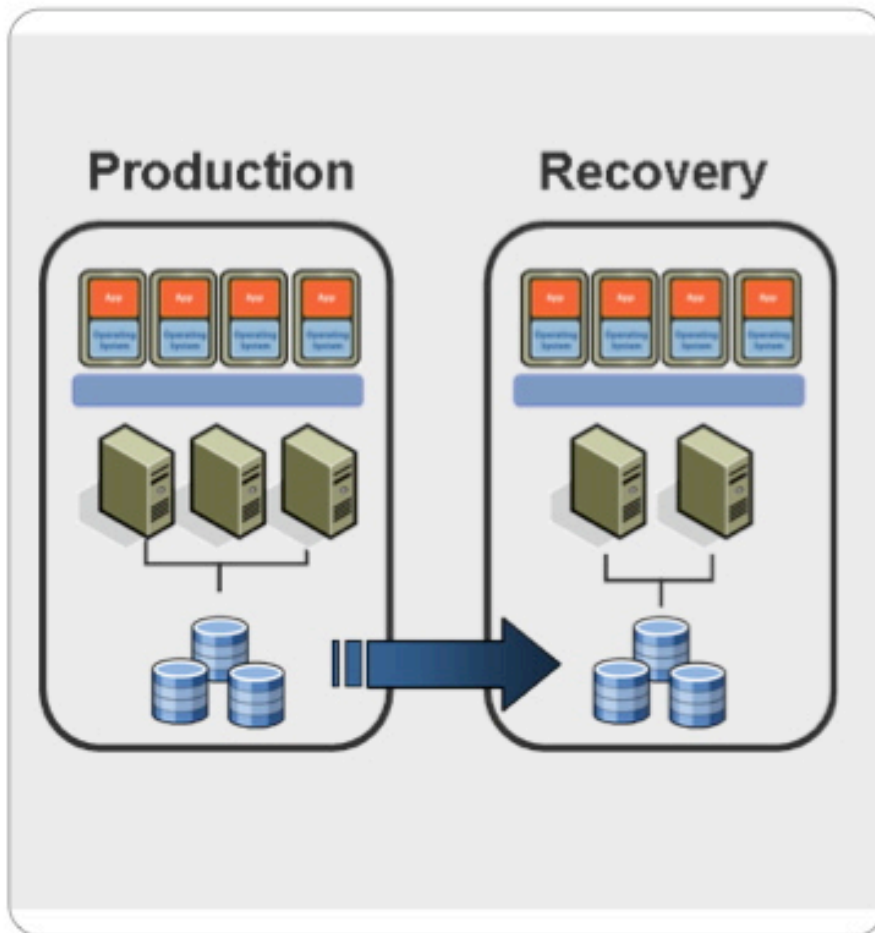
## Making Better Use of Recovery Infrastructure

### Turn recovery site into productive resource

- > Leverage recovery site for other workloads
- > Easy to leverage recovery infrastructure for testing
- > Resource guarantees ensure predictable resource allocation



## Virtual Site Recovery Management



- > Simplifies and automates disaster recovery workflows:
  - Setup, testing, failover
- > Turns manual recovery runbooks into automated recovery plans
- > Provides central management of recovery plans from central control

**A virtual Infrastructure makes disaster recovery rapid, reliable and manageable**



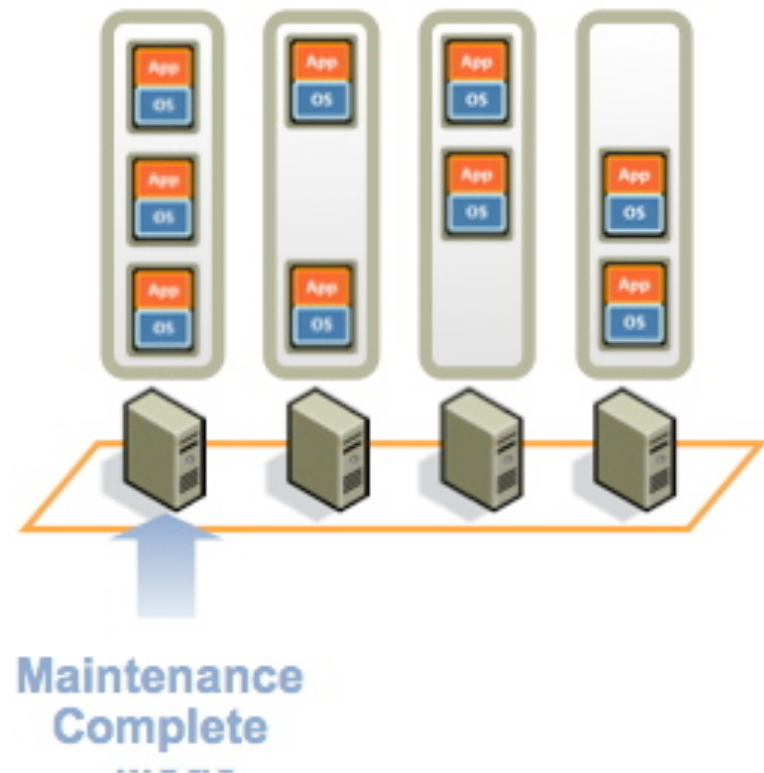
## Eliminating Downtime for Hardware Maintenance

### Hardware maintenance with Virtual Infrastructure

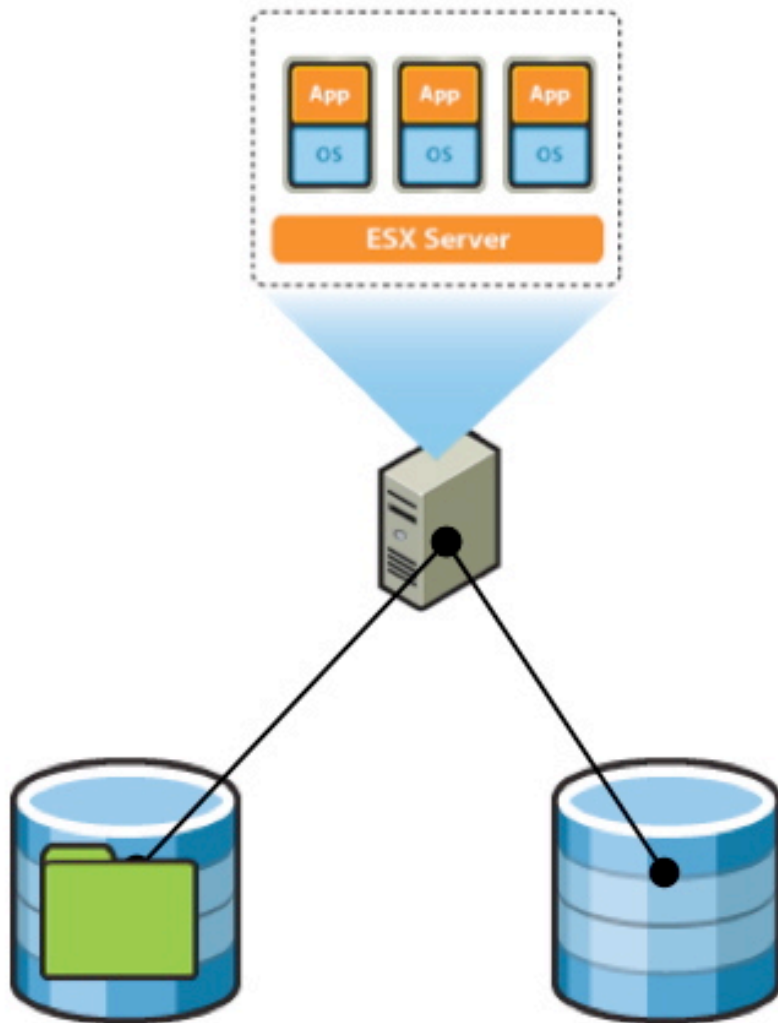
- > Automated redistribution of workloads to other servers in pool
- > Automatic redistribution when server maintenance complete

### Impact

- > Non-disruptive hardware maintenance:
  - No application downtime
  - No user impact
  - No downtime window



## Eliminating Downtime for Storage Changes



### Examples

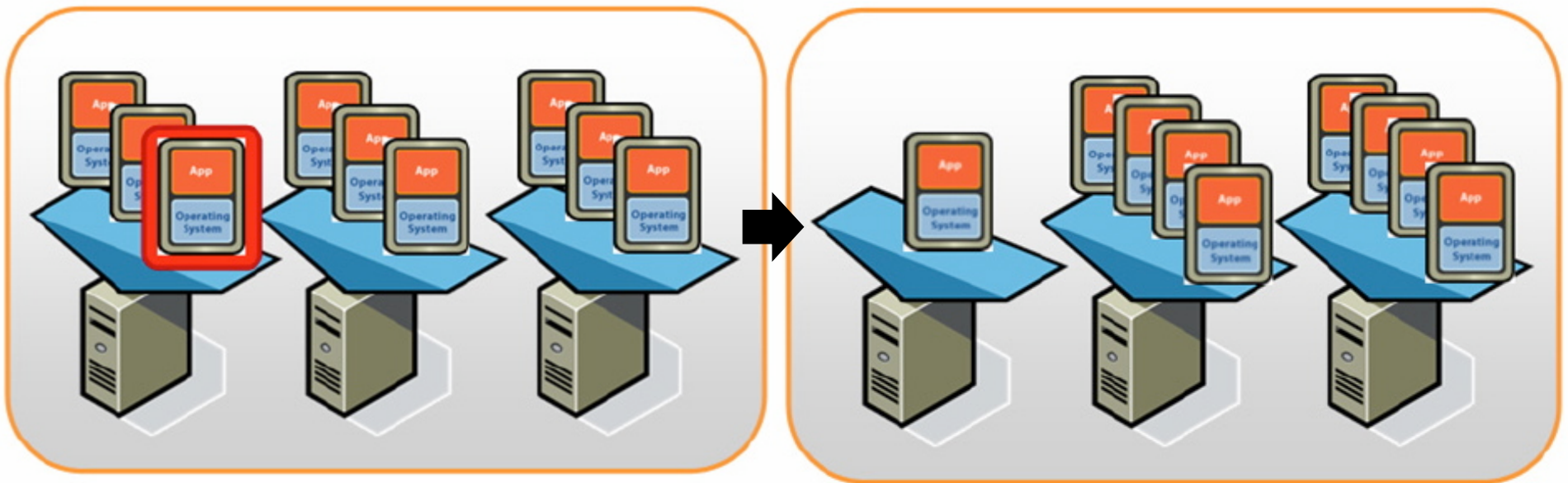
- > Redistributing load
- > Optimizing storage configuration
- > Storage refresh

### Storage Migration

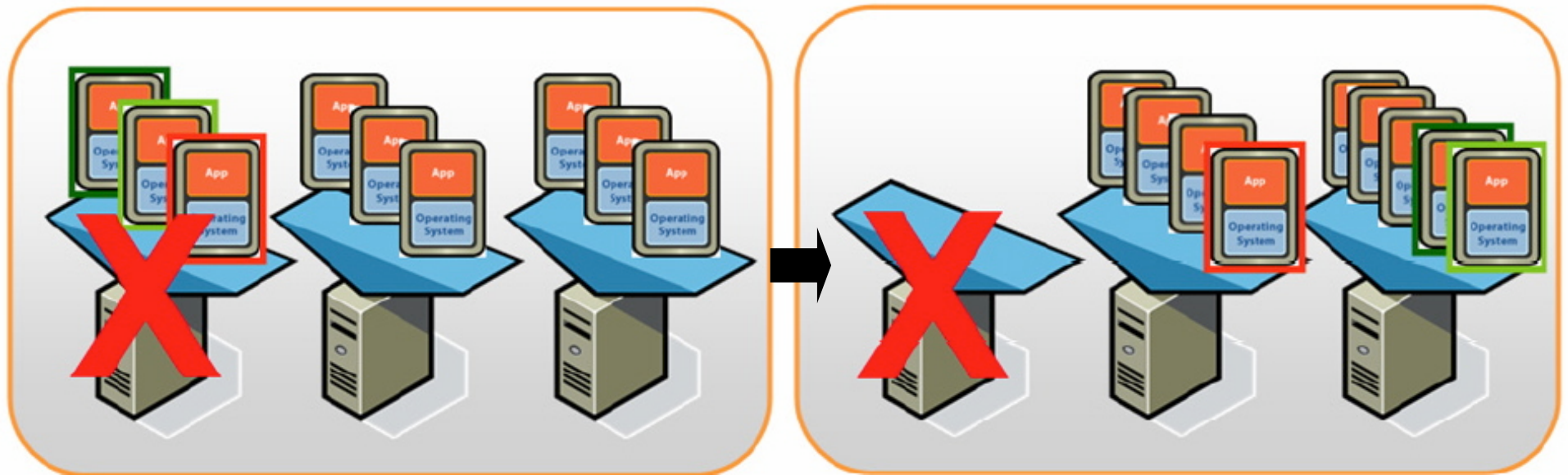
- > Online migration of virtual machine disks to new datastore
- > Zero downtime for applications and users



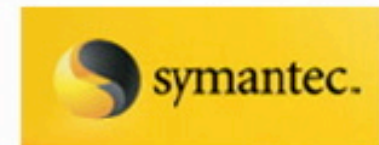
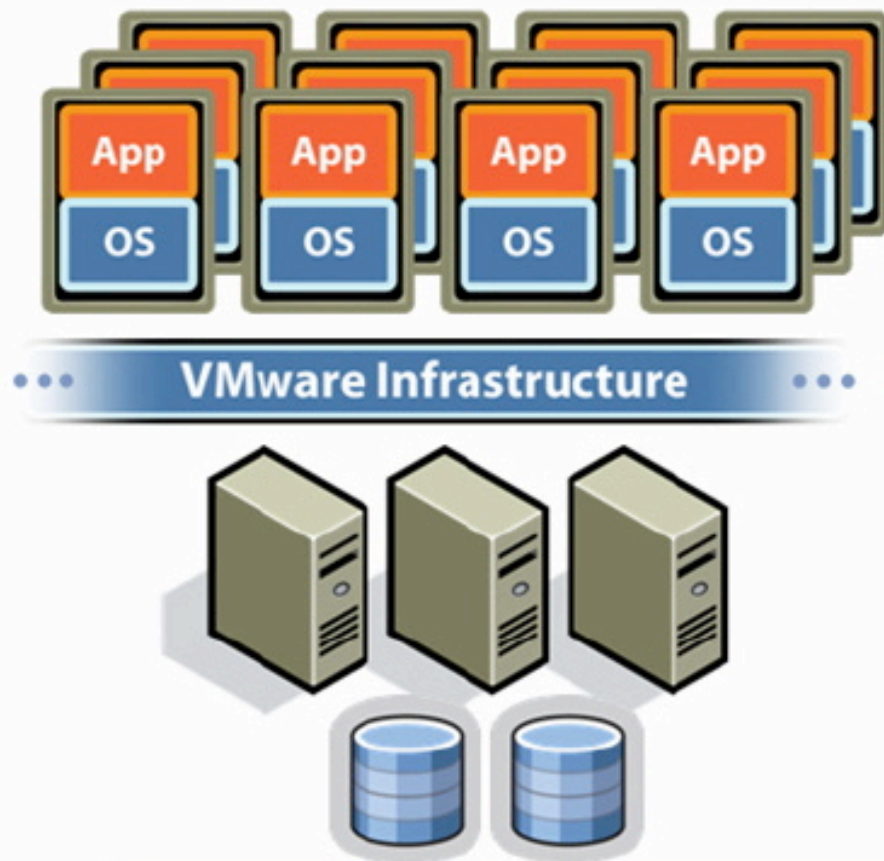
## Redistribution of Workload to Handle Peak Processing Demands



## Automatic Restart of a Failed Server



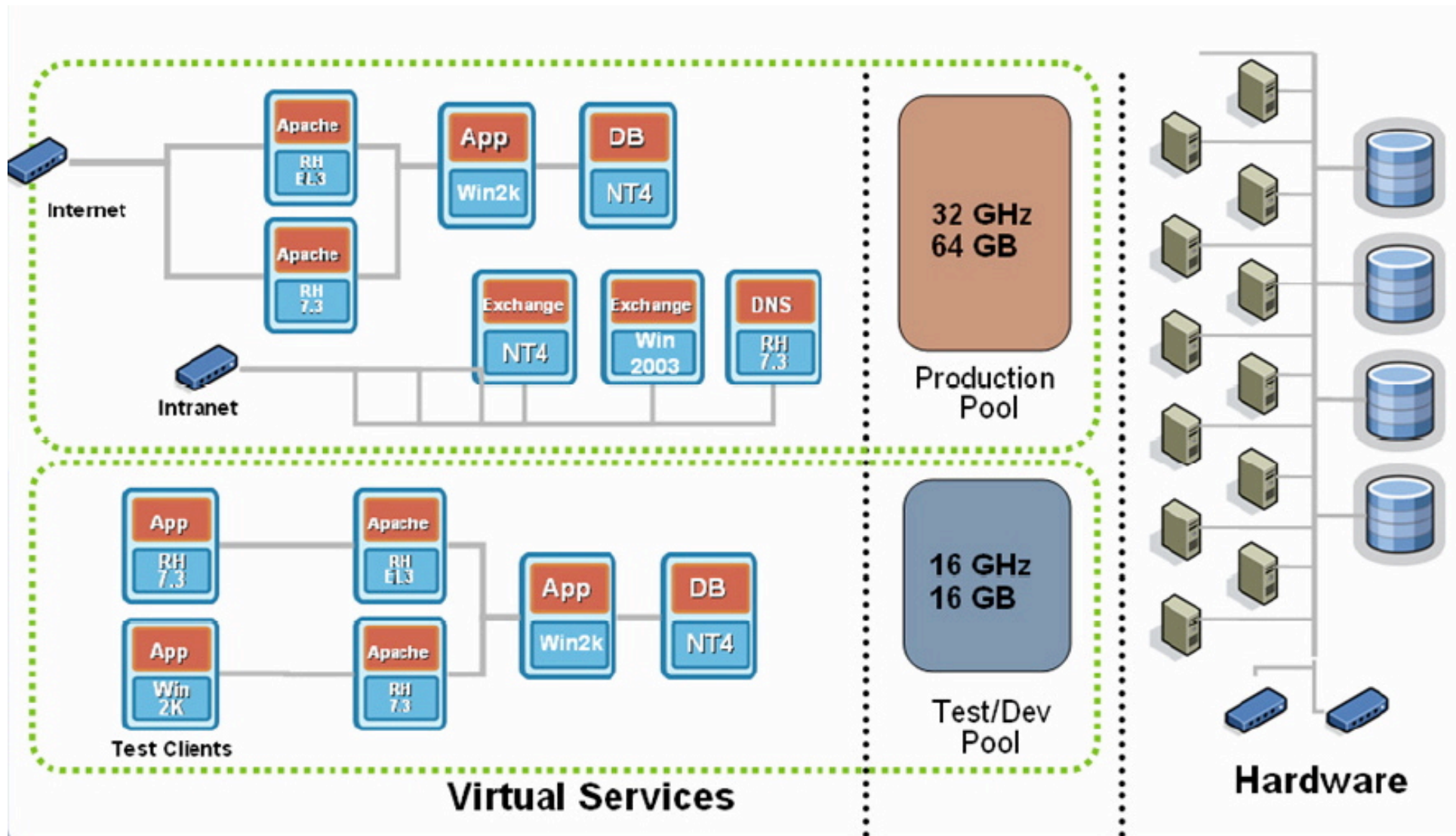
## Backup Can Be Performed With Various Backup Products



### **VMWARE CONSOLIDATED BACKUP**

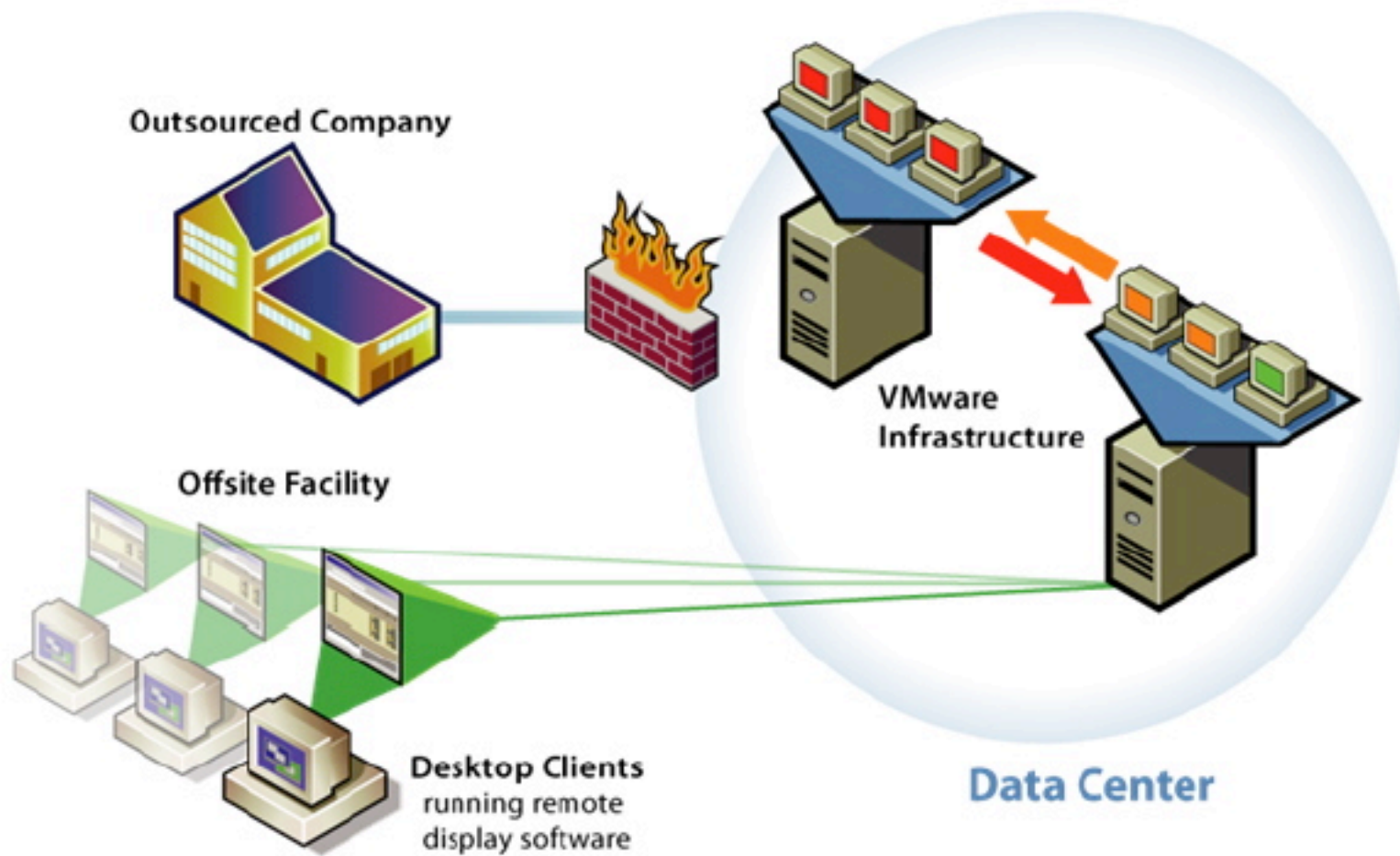
- > Decouple backup from production VMs
- > 20-40% better resource utilization
- > Pre-integrated with 3<sup>rd</sup> party backup products

## How to Run a Virtualized Data Center that is Fault Tolerant





## Extending the Virtual Infrastructure to End-User Clients



## Part IV

# Virtual Appliances



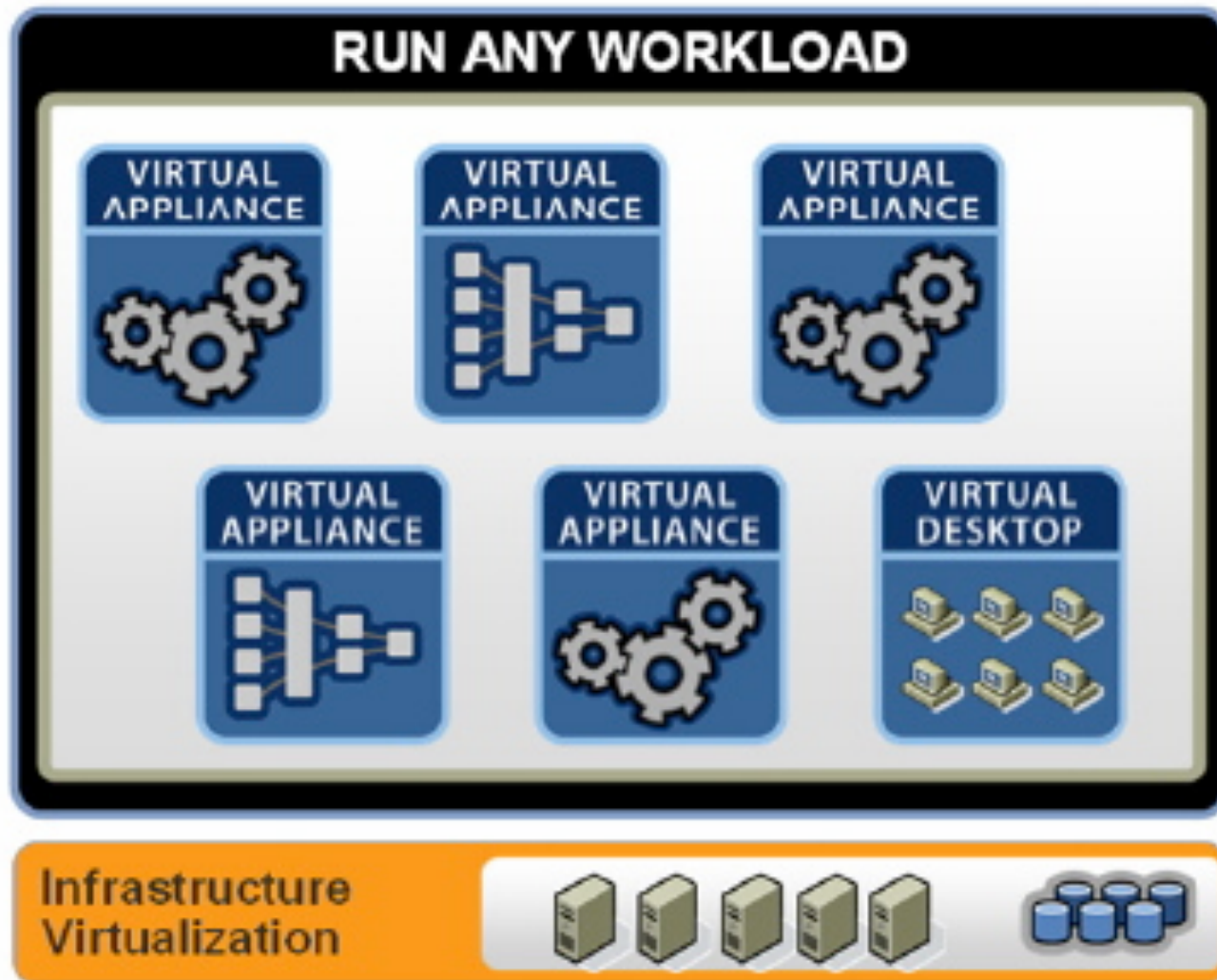
## Traditional Approach: A Collection of Hardware and Cables



*Virtualization is Based on Insertion of a Hypervisor on Top of Hardware*



## A Virtual Appliance Can Run a Range of Applications



## There is an Extensive Catalogue of Diverse Virtual Appliances

Microsoft  [Advanced Search](#) Results 1 - 10 of 57

**Microsoft Windows Server 2003 R2 Enterprise Edition Virtual ...**  
... **Microsoft** Windows Server 2003 R2 Enterprise Edition Virtual Appliance. **Microsoft** Windows Server 2003 R2 Enterprise Edition Virtual Appliance. Description. ...  
<http://www.vmware.com/appliances/directory/649>

**Microsoft SQL Server 2005 Enterprise Edition Virtual Appliance**  
... **Microsoft** SQL Server 2005 Enterprise Edition Virtual Appliance. **Microsoft** SQL Server 2005 Enterprise Edition Virtual Appliance. Description. ...  
<http://www.vmware.com/appliances/directory/651>


**Microsoft Exchange Server 2007 Virtual Appliance**  
... **Microsoft** Exchange Server 2007 Virtual Appliance. **Microsoft** Exchange Server 2007 Virtual Appliance. Description. A Pre-configured Virtual ...  
<http://www.vmware.com/appliances/directory/650>







**Alfresco Community Edition**  
... The Alfresco ECM platform delivers the same functionality available in commercial software packages such as **Microsoft** Sharepoint, Interwoven WorkSite ...  
<http://www.vmware.com/appliances/directory/325>

**Sieve Firewall**  
... Bandwidth control and prioritization by zone and port. A perfect example is **Microsoft** WSUS servers at a remote site on the site's only server. ...  
<http://www.vmware.com/appliances/directory/245>

## Virtual Appliance Marketplace - Certified Production Ready

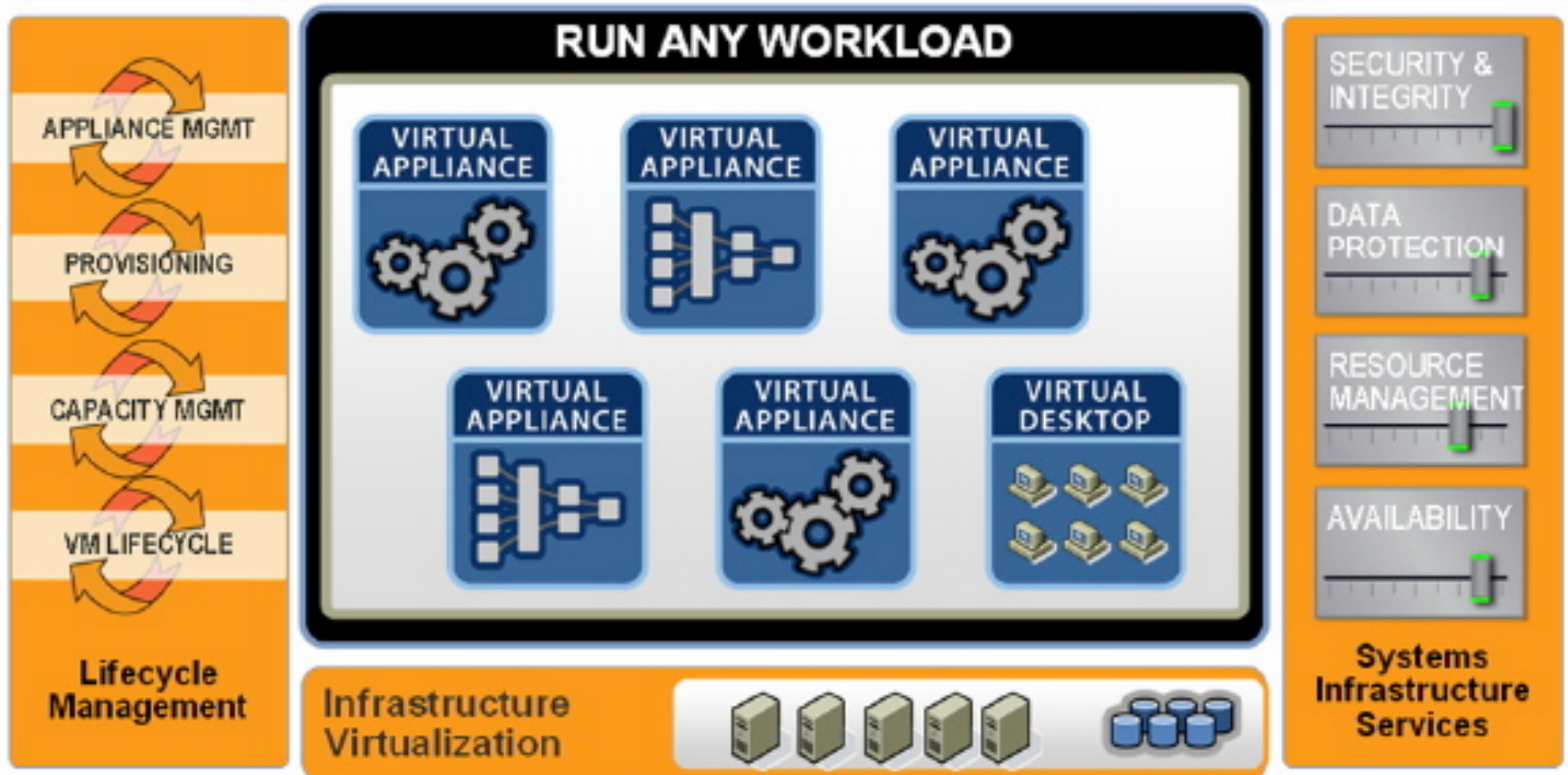
Select Category....

Enter Appliance or Con 

Title	Description	Certified Buy		Size	Rating	Created	Modified
 <b>Check Point</b> SOFTWARE TECHNOLOGIES LTD.	Proven Security for Virtual Environments	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	690 MB	★★★★★	07/10/2008	08/19/2008
 <b>STONESOFT</b>	High Availability Firewall and VPN virtual appliance for enterprise class security	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	34 MB	★★★★★	07/10/2008	07/30/2008
 <b>ABACA</b>	The Abaca VPG is a groundbreaking email security solution that delivers unprecedented Spam blocking accuracy with zero tuning.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	155 MB	★★★★★	07/10/2008	08/11/2008
 <b>STONESOFT</b>	StoneGate IPS is a powerful tool to protect your virtualized networks, securing the information flow in virtual datacenters.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	28MB	★★★★★	07/10/2008	07/21/2008
 <b>ALTOR</b> networks	VNSA provides granular, real time and historical visibility into the virtual switch traffic, with central management.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	336MB	★★★★★	06/13/2008	07/10/2008
 <b>KACE</b> Systems Management. Done.	Easy-to-use, comprehensive and affordable appliances for full PC and Server Lifecycle Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	981 MB	★★★★★	06/13/2008	06/23/2008



## Future Directions: Virtualized Environment + Tools to Support SOA





## Part V

# Virtual Desktop

## Driving Change

# Challenges

**PC Management is time consuming & inefficient**

**Desktop Operating Costs are High**

**Low End User Service Level Agreement (SLA) levels**

**Security and Compliance Risks**



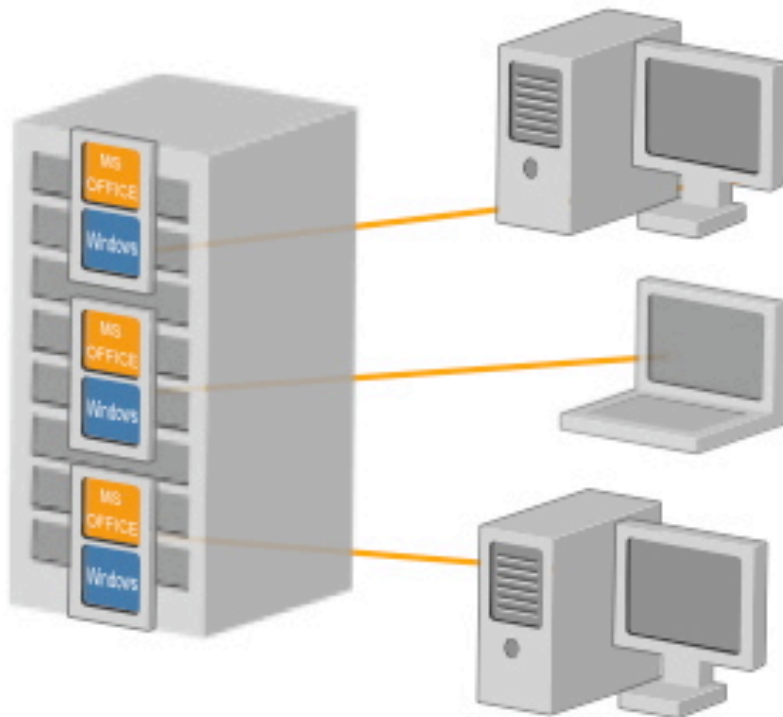
## Apply Virtualization to the Desktop

### **Transform the desktop**

- > OS and apps are decoupled from the physical device
- > Desktops run as virtual machines in secure data center
- > Transform static desktop to a stateless virtual desktop
- > Connect to virtual desktop from thick or thin clients



## The Virtual Desktop Runs in a Secure Data Center



Transform the Desktop

**OS and apps are decoupled  
from the physical device**

**Desktops run as virtual  
machines in secure data center**

**Transform static desktop to a  
stateless virtual desktop**

**Connect to virtual desktop from  
thick or thin clients**

## Virtual Desktop Infrastructure: Client Access

### **Native Windows Client**

- > Provides extended capabilities to access local printers and storage etc.

### **Thin-Client Support**

- > Thin clients based on Linux and XPe
- > WYSE ThinOS models

### **Browser Access**

- > Windows, Linux & Mac



## Hospital Case Study: Desktop Replacement & Centralization

### **Business challenges**

- Mobile roaming solution for doctors & nurses
- Bedside access to patient records & data
- Ensuring HIPAA compliance

### **Technical solution**

- Virtual Desktop Infrastructure deployment using Wyse thin clients to access virtual desktops

### **Why Virtual Desktop Infrastructure**

- Easier administration of desktops from a central location
- Reduced time to add new PC to <10 minutes
- Operational & hardware savings



## Insurance Case Study: Business Continuity

### **Business challenges**

- Need to reduce desktop operational costs
- Required High Availability of desktops
- Simplify desktop management

### **Technical solution**

- Virtual Desktop Infrastructure deployment using thin clients to access virtual desktops

### **Results**

- 45% reduction in support costs
- Used HA features to provide robust desktop disaster recovery protection
- Servers running at 80% utilization
- Plan to deploy 10,000 desktops by next year

## Thin-Client Support

**Virtual Desktop Infrastructure supports Linux and XP clients. This includes the majority of thin clients.**

**Virtual Desktop Infrastructure has been tested specifically with the following thin clients:**

### **Custom OS**

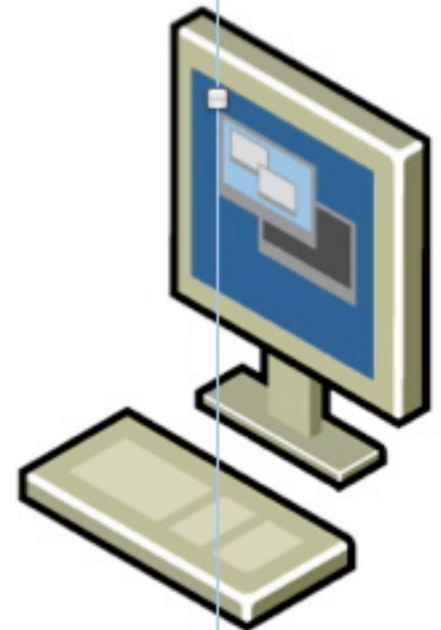
- > WYSE S10 VDI Edition
- > WYSE V10L

### **Linux Based**

- > WYSE S50, WYSE V50
- > WYSE V50L

### **XP Based**

- > WYSE V90
- > WYSE V90L
- > Neoware c50

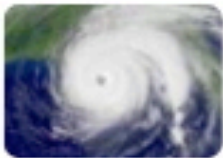


## The Uses of Virtual Desktops



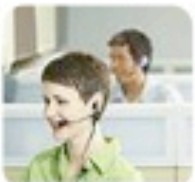
### **Desktop PC Replacement**

Replace traditional PCs with centralized virtual desktops for better control and efficient management. End users have flexibility



### **Disaster Recovery & Business Continuity**

Provide continuous availability of desktops to end users by making high availability and disaster recovery solutions more cost-effective, simpler, and more reliable



### **Alternative Access**

Centralize corporate data while enabling employees to work from home and branch offices. Enable partners/customers access to corporate desktops while protecting information

## Summary

- Virtualization offers major savings in data center operations.
- Virtualization makes possible significant reductions in the costs of managing data centers, with simplification of systems management tasks.
- Virtualization offers back-up and increased redundancy for delivery of high performance and high availability services.
- Virtualization is a step in the direction of “cloud computing”.